

County Managed Care Resource (COMCARE)

A program of the County Commissioners Association of Pennsylvania

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As a program of the County Commissioners Association of Pennsylvania (CCAP), we adhere to the CCAP privacy policy as detailed below.

CCAP PRIVACY POLICY

This Privacy Policy describes CCAP's practices regarding information collected from visitors to this website. It describes what information is collected and how that information is used. CCAP may modify this Policy in its sole discretion. If we modify this policy, we will notify you of the changes. **Please note that this Policy applies only to this website and not to any other sites you access through this one.**

A. Information Collected Automatically. CCAP maintains this website as a public service. In an effort to continue to improve our service, we use server log analysis tools to summarize statistics we gather regarding our website's usage, such as: general access (number of hits received), resources accessed (our most/least popular pages), computer demographics (IP addresses and domains), activity statistics (most/least active days), technical statistics (errors), referrers and keywords (search engines and websites that point to our website), and browsers and platforms used to connect to our website.

The following are examples of information about your visit that is, or in the near future will be, collected for this analysis:

- The Internet Protocol (IP) address and domain used. The IP address is a numerical identifier assigned either to your Internet service provider or directly to your computer that can be used to direct Internet traffic to you.
- Your user name.
- The type of browser and operating system used.
- The date and time you visited this site.
- The web pages you visited at this site.
- The website you visited prior to coming to this site.
- The length of a document you send to us.
- Codes that tell CCAP whether you have or have not been successful in reaching a desired page.

The above information is used to improve the content of our website, to customize the content and/or layout of our site. CCAP does not sell or rent the information we collect, nor do we knowingly distribute it to any third party, provided that we do share the information in the aggregate, with entities with which CCAP has an affiliation agreement.

B. Information You Volunteer. CCAP will retain information you volunteer, including Personal Information and Registration Data. Personal Information is information that identifies or describes an individual, including but not limited to name, address, phone number and e-mail address. A domain name or IP address is not considered Personal Information. See Section 6A regarding Registration Data.

If you supply us with your telephone number, postal address or e-mail address, we will contact you only for the purpose for which you supplied this information. If you do not wish CCAP to communicate with you, just contact us by e-mail or regular mail and let us know.

CCAP does not sell or rent the Personal Information or Registration Data we collect. We do share our list of CCAP members (and their contact information) with our Associate Members and TechNet Vendors, and with other governmental agencies when doing so is consistent with CCAP's goals. Otherwise, we do not knowingly distribute Personal Information or Registration Data to any third party. We do share certain information in the aggregate, with entities with which CCAP has an affiliation agreement.

C. Security. When you provide Personal Information through this website, CCAP will use a password protected connection to enhance security. Please note that no security measures are 100% effective against hackers.

D. Information Disclosed as Required by Law. Information collected or maintained by CCAP is subject to the provisions of federal and state regulations governing data sharing. Such laws are subject to change by Congress or the Legislature at any time.